Navayuga Infotech Pvt. Ltd.

User Manual

Department of Forestry, Fisheries and the Environment





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1. INTRODUCTION

This user manual will describe the steps to register as a user on the FRAP Management System.

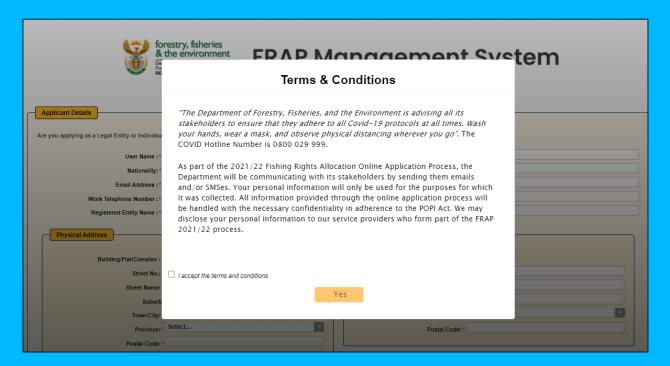
2. GETTING STARTED

Applicants that do not have e-mail accounts are encouraged to create e-mail accounts for them. It will assist in making the communication between the Applicant and the Department easier.

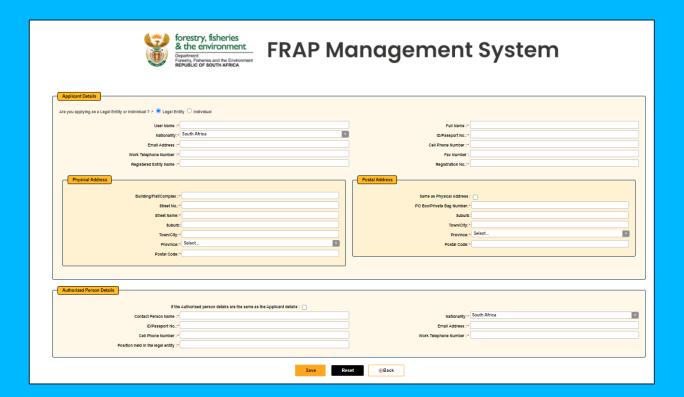
3. APPLICANT REGISTRATION

In order to have access to the FRAP Management System a user needs to register. Below are the steps to create a new user account:

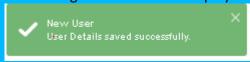
- 1. In the web browser, enter the website address https://www.frap2021.co.za
- 2. Click on New Applicant Registration link.
- 3. The screen below shall be displayed.



- 4. The user shall read the terms and condition and if in agreement, click on the "I accept the terms and conditions" checkbox and Click on the "Yes" button.
- 5. The screen below shall be displayed.



- 6. Enter all the required fields.
- 7. Click the Save button.
- 8. The message below shall be displayed.



- 9. An email notification shall be sent to the registered email for verification.
- 10. The user must click on "click here" to verify the email address.

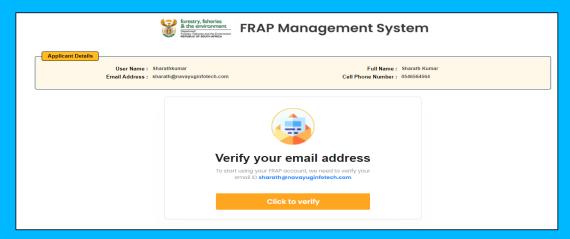


FRAP Management System

Greetings sharathkumar,

Please click here to Verify your Email address

11. On verifying the above link, the user's credentials will be sent to the email address provided. Below is an example of the email.



Please check the Junk email folder, in case the email is not in user's inbox.



FRAP Management System

Greetings sharathkumar,

Please find your login credentials as given below.

User Name	sharathkumar
Full Name	Sharath Kumar M
Contact No.	7019224481
Email Address	sharathkumar.melu@navayugainfotech.com
Password	f_6L{5JwG/

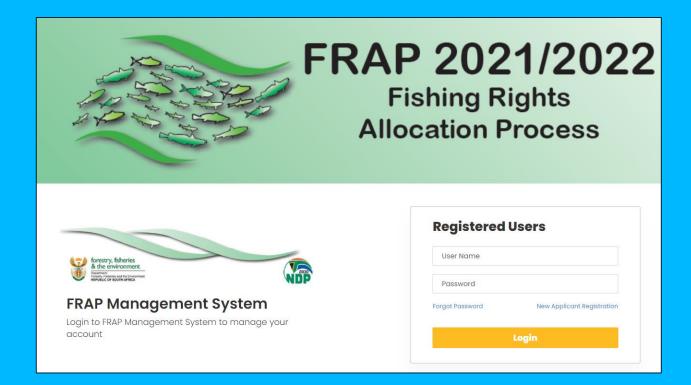
4. ACCESSING THE SYSTEM

Below are the steps to access the system:

1. Once the user has registered, they will be able to access the system. To access the **FRAP Management System** click on the link below:

https://www.frap2021.co.za

- 2. The **Login** screen shall be displayed.
- 3. To log into the system, enter a valid **User Name** in the user name text box.
- 4. Enter valid **Password** in the password text box.



- 5. Click on **Login** button.
- 6. The **Home Page** screen shall be displayed.

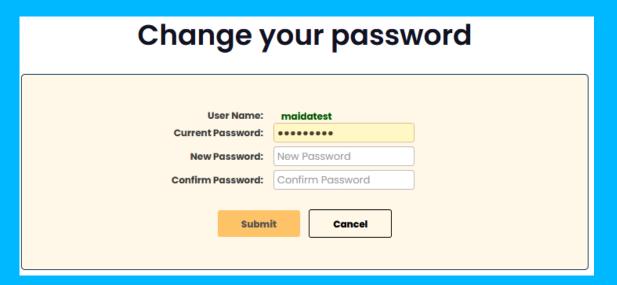
5. CHANGE PASSWORD

The user will be able to change their password through this function. The user needs to be logged on before changing the password.

1. The **Change Password link** can be found by clicking on the username in the right-hand corner of the screen.



2. Click on Change password link. The change password screen will be displayed.



- 3. Enter **Current Password** in the current password text box.
- 4. Enter **New Password** in the new password text box.
- 5. Enter **Confirm Password** in confirm password text box.
- 6. Click Submit button.
- 7. A password change successfully pop-up message will appear and you will be

directed to the home screen.

6. RESET PASSWORD

In case the user has forgotten the password, the user can click on "Forgot Password" and will redirect to the following page below:



- 1. User provides his/her username and click on "Request Reset Link".
- 2. The following screen will be displayed.

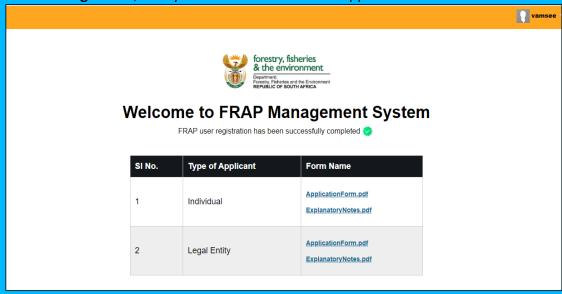


- 3. Password Reset Link email message will be sent to the registered email address.
- 4. Click on "Back to Login" link, the system will redirect user to the login page.
- 5. Use the information provided in the email to logon.

7. LOGIN

In order to login on the **FRAP management system**; the user must follow the steps below:

- 1. To **Login** to the system, enter the valid **User Name** in the user name text box.
- 2. Enter valid **Password** in the password text box
- 3. Click on "Login" link, the system will redirect to the Applicant dashboard

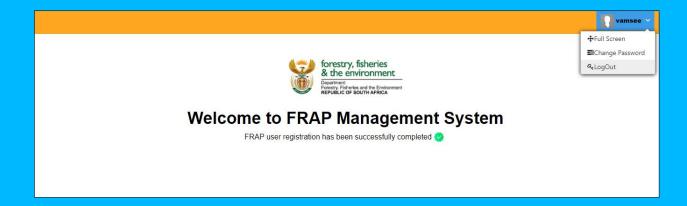


When a user has entered the password incorrectly three times, the "Inactive user account" message will be displayed. Please follow the steps for Reset Password.

8. LOGOUT

In order to logout on the **FRAP management system**, the user must follow the steps below

1. Click on "Logout" link in right side menu. The system will logout the user and redirect to the login page.

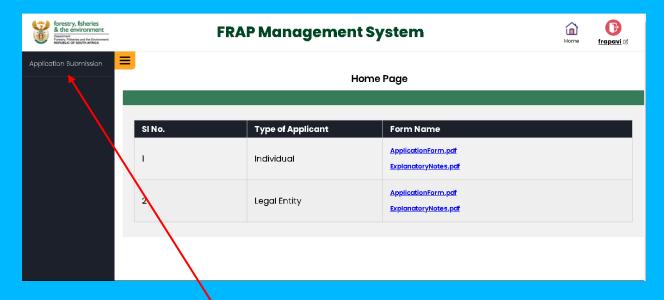


9. APPLICATION SUBMISSION

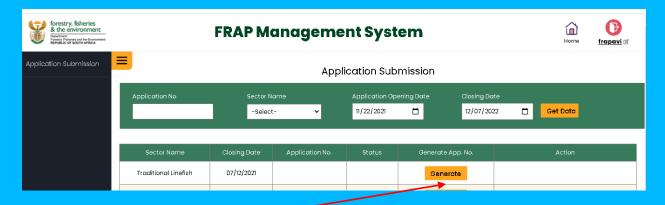
In order to start the Application submission process, the applicant must logon to the **FRAP management system** (see section regarding the Login process in section 6).

9.1 INDIVIDUAL APPLICANT

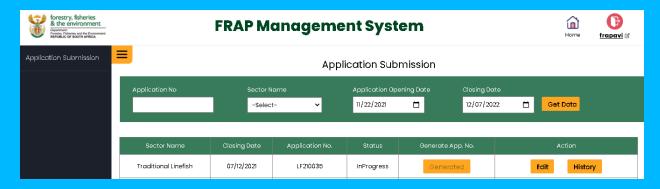
For an individual applicant the following Home page will be displayed;



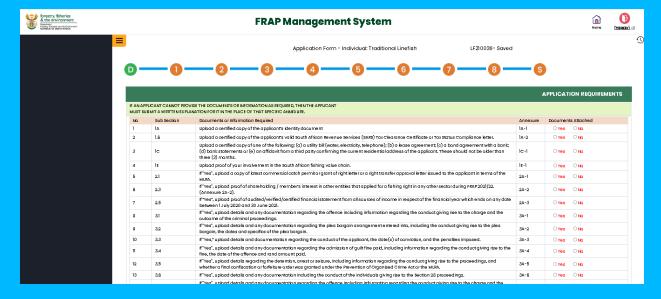
1. Click upon the **Application Submission** link on the left menu. The below page will be displayed.



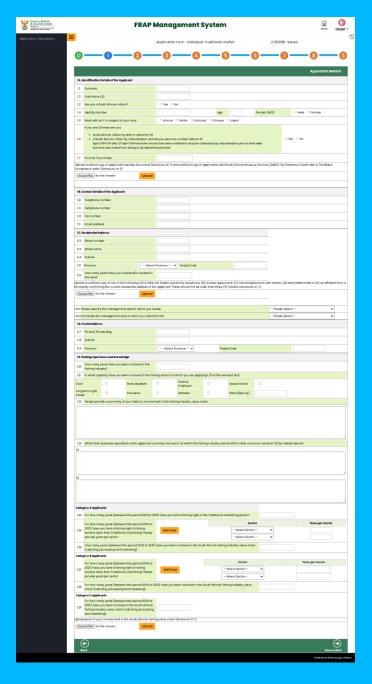
2. Click on the **Generate** button to create an Application Form.



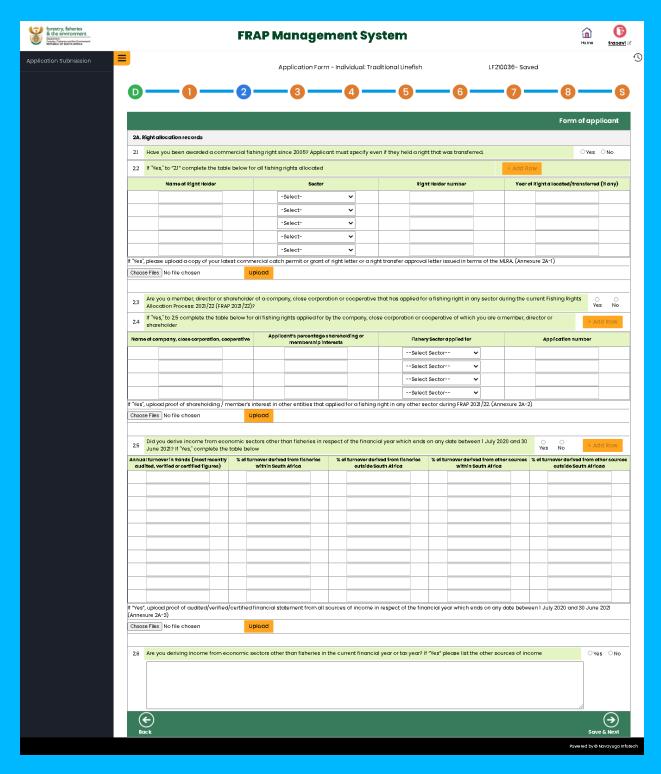
- 3. A Unique Application form will be created, and the user will be able to Edit the application form by clicking on the **Edit** button or view the actions performed on the application form by clicking on the **History** button.
- 4. Click on the **Edit** button to start capturing the information on the application form. The below page will be displayed.



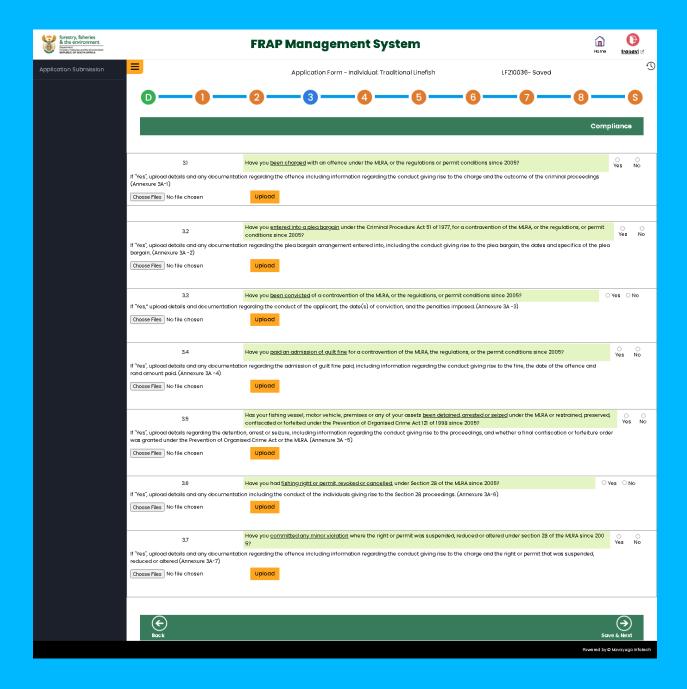
- 5. The applicant can select the radio buttons to indicate which annexure is uploaded on the application form in Section D Application Requirements.
- To continue to the next section, the user can click on the Save & Next button at the bottom right corner. After clicking on Save & Next, Section 1 Applicant details will be displayed.
- 7. If the **Save & Next** button does not move to the next section review the current section and rectify any errors presented on the page. This applies to all sections throughout the application form.



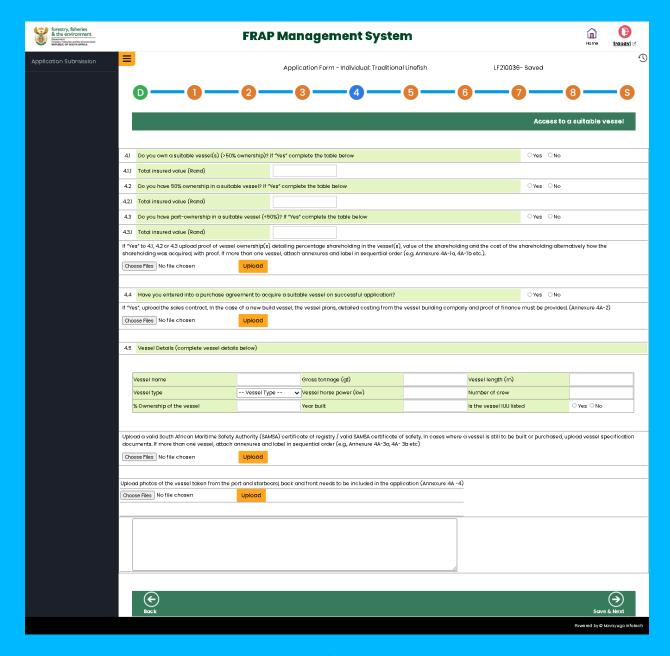
- 8. In this section, the Applicant can enter the Applicant specific details and upload the documents to support the information provided by the applicant.
- 9. When the applicant is ready to continue to the next section, click on the **Save & Next** button to display Section-2 Form of Applicant.



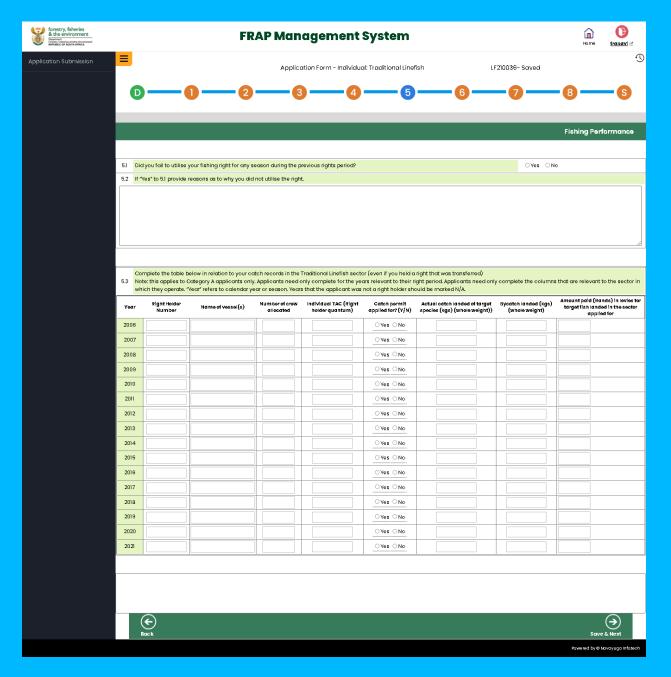
- 10. In this section, the Applicant can enter information pertaining to the form of applicant and upload the required documents.
- 11. To continue to Section 3 Compliance, the applicant must click on the **Save & Next** button.



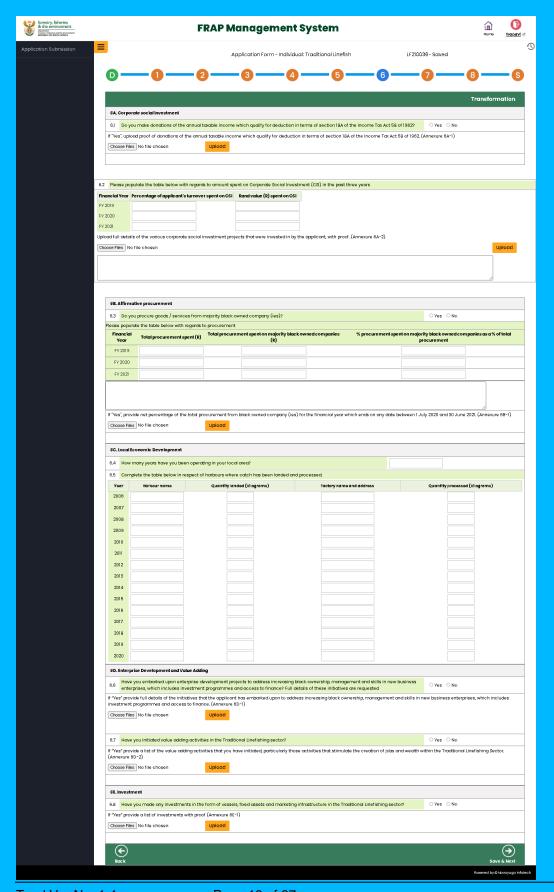
- 12. In this section, the Applicant can respond to the questions regarding the adherence to Compliance and upload the required documents.
- 13. To continue to Section 4 Access to a suitable vessel, the applicant must click on the **Save**& Next button.



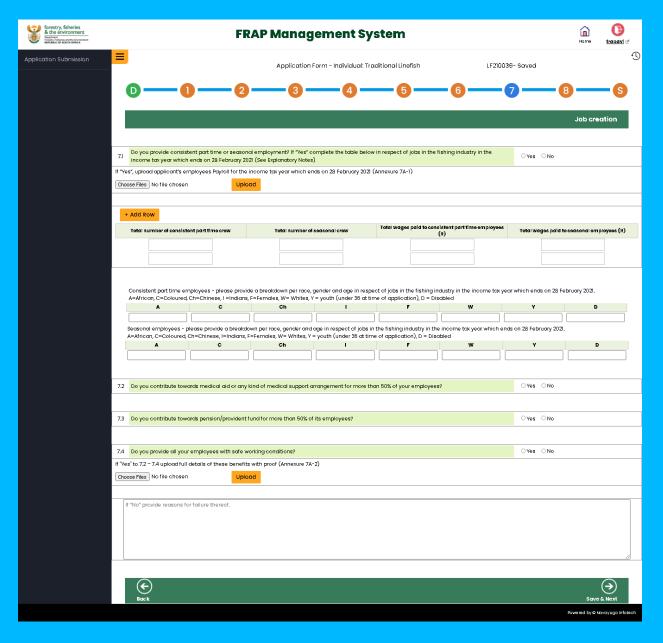
- 14. In this section, the Applicant can enter information regarding the access to a suitable vessel and upload the required documents.
- 15. To continue to Section 5 Fishing performance, the applicant must click on the **Save & Next** button.



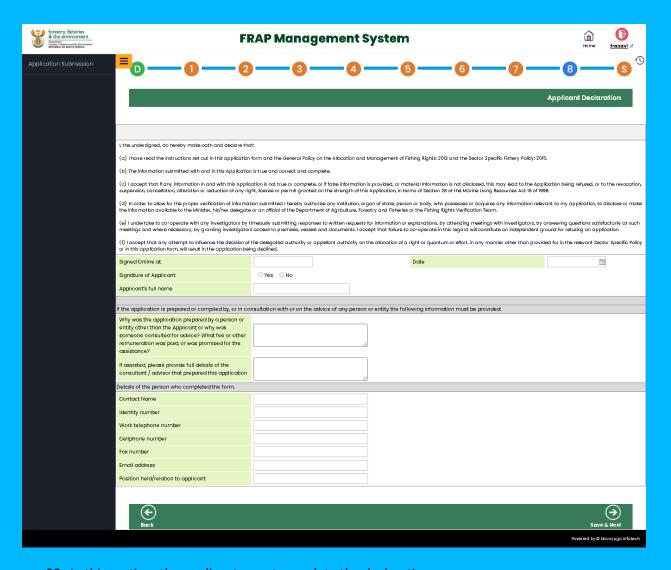
- 16. In this section, the <u>Category A</u> applicants can enter information regarding their fishing performance and upload the required documents.
- 17. To continue to Section 6 Transformation, the applicant must click on the **Save & Next** button.



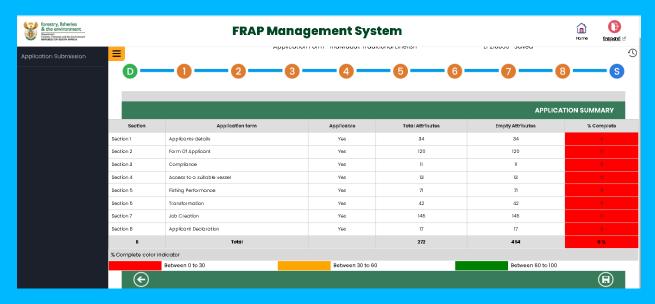
- 18. In this section, the applicants can enter their transformation information and upload the required documents.
- 19. To continue to Section 7 Job Creation, the applicant must click on the **Save & Next** button.



- 20. In this section, the applicants can enter information regarding the jobs created and upload the required documents.
- 21. To continue to Section-8 Applicant Declaration, the applicant must click on the **Save & Next** button.



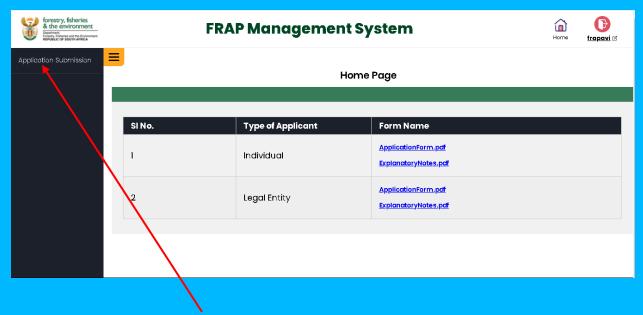
- 22. In this section, the applicants must complete the declaration.
- 23. To continue to last Section-S Application Summary Page, the applicant must click on the **Save & Next** button.



- 24. Applicant can verify on this section on the percentage completed fields.
- 25. When the applicant is ready to submit the application with the information captured on the application form and all the documents are uploaded that is required, the user can click on the **Submit** button.
- 26. The applicant will be asked to confirm the submission of the application form and must click on the **OK** button on the confirmation pop-up window. Applicant must ensure that all required fields have been completed, once an application form has been submitted it cannot be edited or retrieved. It will then go through to the assessment phase
- 27. The application form status will be changed from **In Progress** to **Submitted**.
- 28. The applicant will be able to view the application form.

9.2 ENTITY APPLICANT

For an entity applicant the following **Home page** will be displayed.



1. Click upon the **Application Submission** link on the left menu. The below page will be displayed.

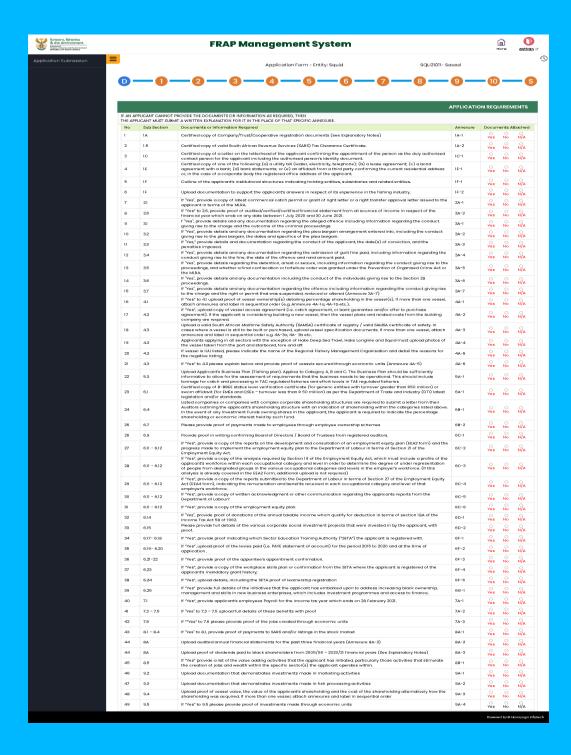


2. Click on the **Generate** button to create an Application Form.

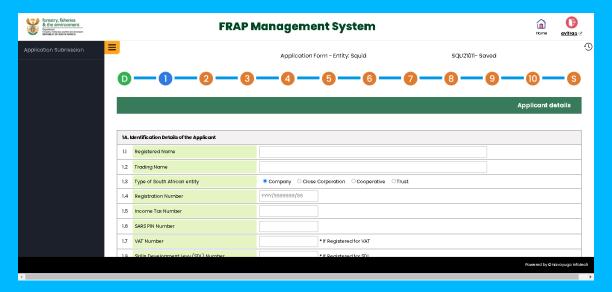


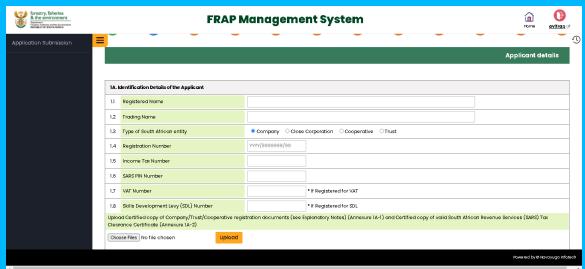
3. A Unique Application form will be created, and the user will be able to Edit the application form by clicking on the **Edit** button or view the actions performed on the application form by clicking on the **History** button.

- 4. Click on the **Edit** button to start capturing the information on the application form. The below page will be displayed.
- 5. The applicant can select the radio buttons to indicate which annexure is uploaded on the application form on Section D Application Requirements.

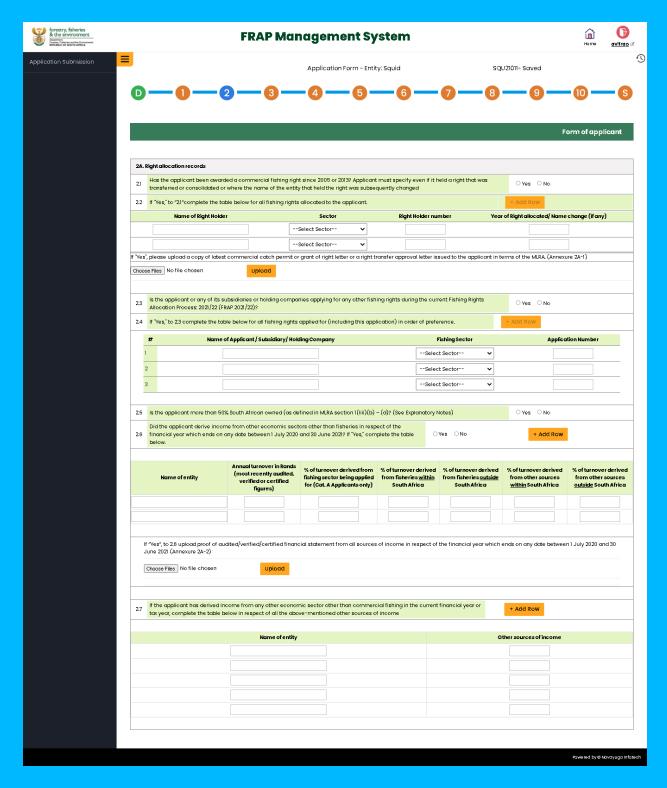


6. To continue to the Section 1 Applicant details, the user can click on the **Save & Next** button at the bottom right corner.

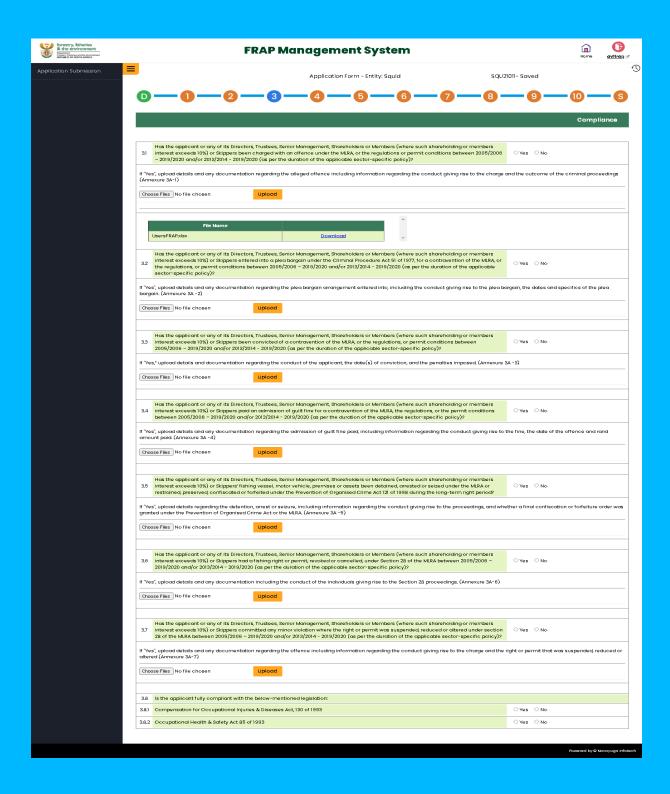




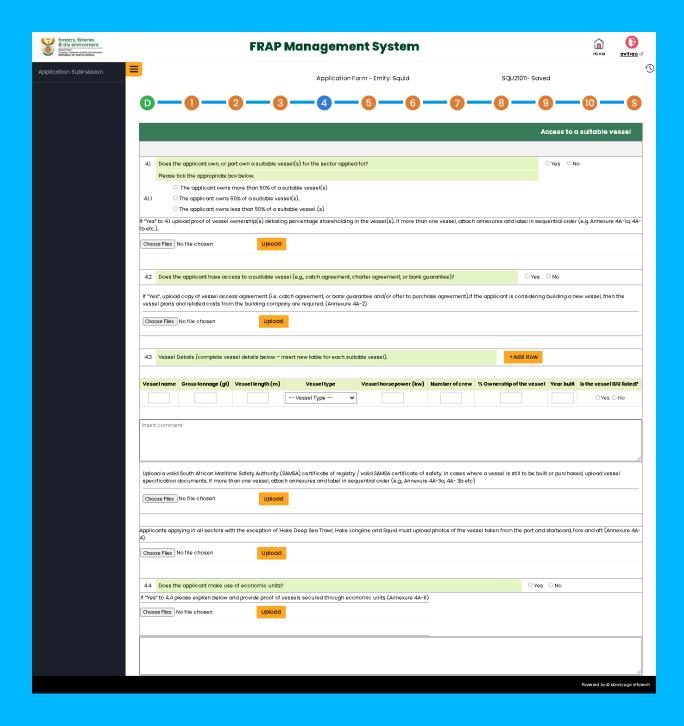
- 7. In this section, the Applicant can enter the Applicant specific details and upload the documents to support the information provided by the applicant.
- 8. When the applicant is ready to continue to the next section, click on the **Save & Next** button to display Section-2 Form of Applicant.



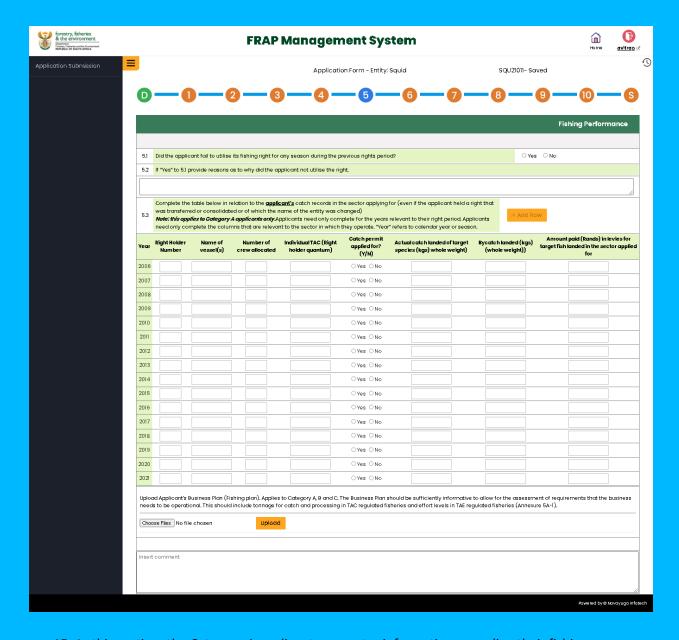
- 9. In this section, the Applicant can enter information pertaining to the form of applicant and upload the required documents.
- 10. To continue to Section 3 Compliance, the applicant must click on the **Save & Next** button.



- 11. In this section, the Applicant can respond to the questions regarding Compliance and upload the required documents.
- 12. To continue to Section 4 Access to a suitable vessel, the applicant must click on the **Save & Next** button.



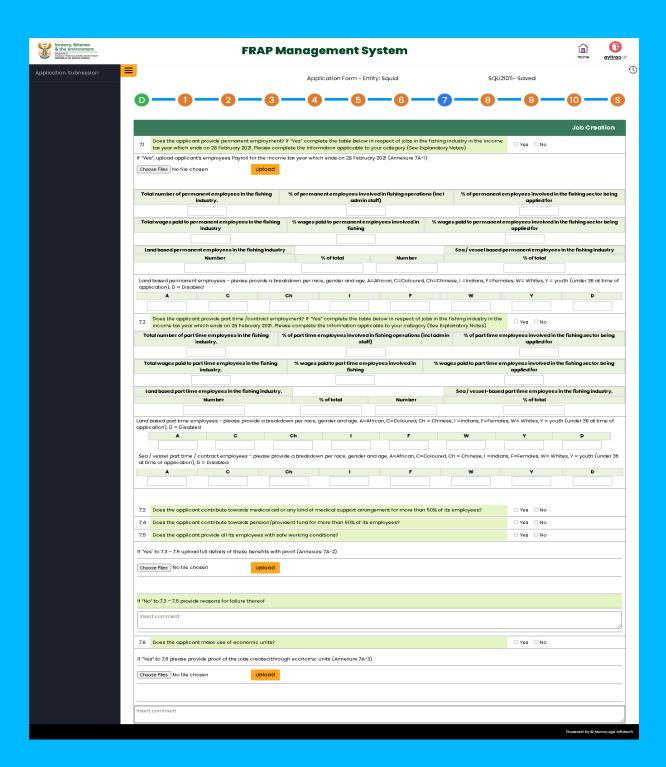
- 13. In this section, the Applicant can enter information regarding the access to a suitable vessel and upload the required documents.
- 14. To continue to Section 5 Fishing performance, the applicant must click on the **Save & Next** button.



- 15. In this section, the <u>Category A</u> applicants can enter information regarding their fishing performance and upload the required documents.
- 16. To continue to Section 6 Transformation, the applicant must click on the **Save & Next** button.

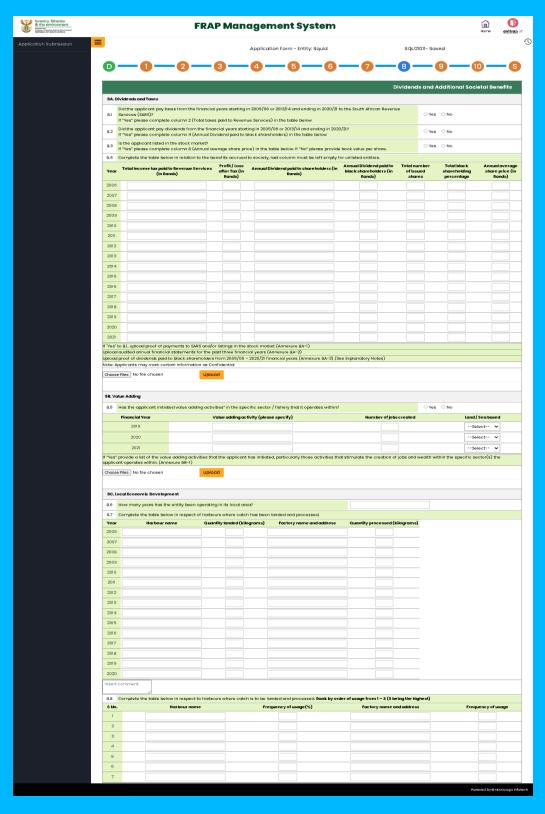


- 17. In this section, the applicants can enter their transformation information and upload the required documents.
- 18. To continue to Section 7 Job Creation, the applicant must click on the **Save & Next** button.



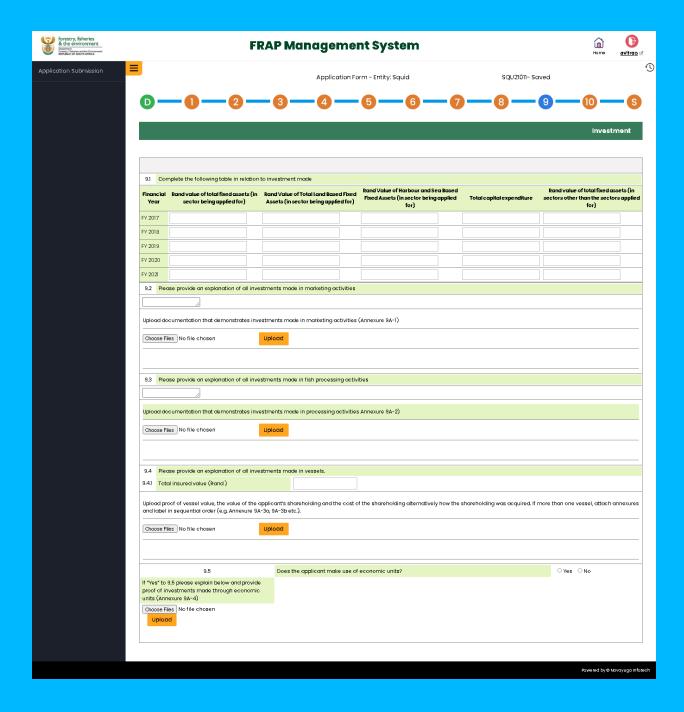
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- 19. In this section, the applicants can enter information regarding the jobs created and upload the required documents.
- 20. To continue to Section-8 Dividends and Additional Societal Benefits, the applicant must click on the **Save & Next** button.

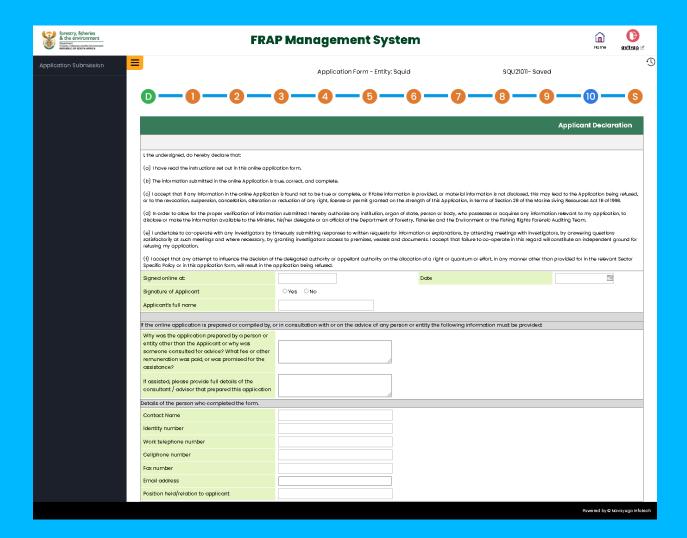


21. In this section, the applicants can enter information regarding the dividends and additional societal benefits and upload the required documents.

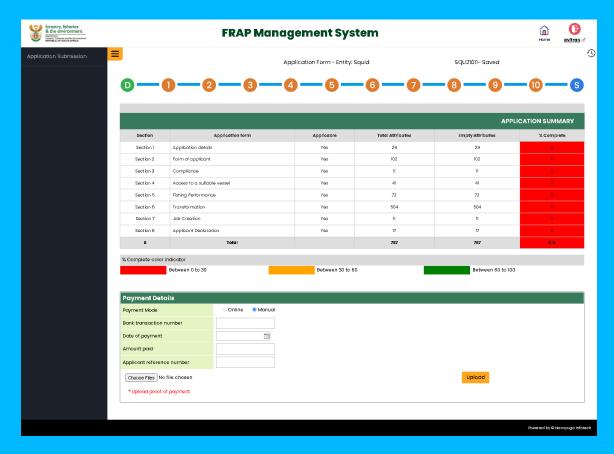
22. To continue to Section-9 Investment, the applicant must click on the **Save & Next** button.



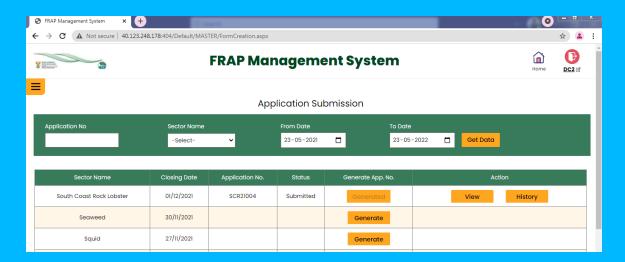
- 23. In this section, the applicants can enter information regarding the investments and upload the required documents.
- 24. To continue to Section-10 Applicant Declaration, the applicant must click on the **Save & Next** button.



- 29. In this section, the applicants must complete the declaration.
- 30. To continue to last Section-S Application Summary Page, the applicant must click on the **Save & Next** button.



- 31. Applicant can verify on this section on the percentage completed fields.
- 32. The applicant must complete the information regarding the proof of payment and upload the required documents.
- 33. When the applicant is ready to submit the application with the information captured on the application form and all the documents are uploaded that is required, the user can click on the **Submit** button.
- 34. The applicant will be asked to confirm the submission of the application form and must click on the **OK** button on the confirmation pop-up window.
- 35. Applicant must ensure that all required fields have been completed, once an application form has been submitted it cannot be edited or retrieved. It will then go through to the assessment phase



- 36. The application form status has changed from In Progress to Submitted.
- 37. Applicant must ensure that all required fields have been completed, once an application form has been submitted it cannot be edited or retrieved. It will then go through to the assessment phase
- 38. The applicant will be able to view the application form.